

DYECHEM ALLIANCE (M) SDN. BHD.

P. O. BOX 47, BUTTERWORTH POST OFFICE, 12700 BUTTERWORTH,
P. W. WEST MALAYSIA.
TEL: 04-3901415, 3993272
FAX: 04-3996175



Date : 7th. Feb.,1996.

**M/S K.B.BANDARAYA (P.PINANG) SDN.BHD.,
No.34,Lorong Baru
10400 Pulau Pinang.**

Dear Jason,

RE : CENTRAL VACUM SYSTEMS INSTALLED IN DYECHEM ALLIANCE (M) S/B

I was very impressed in the manner in which we were treated regarding the low suction problem we were having with the central vacum system which K.B.Bandaraya (P.PINANG) Sdn. Bhd installed in late 1991.

It was very professional on the part of your company to re—do the piping system in our factory at no cost to us. I understand from our Admin. Manager that you have made new improvements to the piping design which should prevent the previous problems from recurring.

I must admit that it is very rarely that we meet with suppliers who assume responsibility for their work after 4 years, and you can rest assured that we will be directing more business to K.B.Bandaraya (P.PINANG) Sdn.Bhd in the coming years.

Yours sincerely,

**LIM CHIN MING
MANAGING DIRECTOR**